



The Tusker Group celebrated its 10th annual raising day on 29th June in DSOI, Gurgaon. Maj. RK Rao, Director of Tusker Group inaugurated the Program and addressed the gathering and spoke about the goal, thrust areas and achievements of the Tusker Family. After that Mr. Sandeep Rao spoke about the achievements of TUSKER , the current development in the field of facility management and the vision for the future.

On this occasion Tusker team heads gave presentation along with their sub ordinates for their future missions and targets in their department

Welcome Speech by CRM

It is my immense and great pleasure to info you that Tusker Group is going to celebrate its 10th anniversary on 29th June 2018. Founder of this group Major R.K Rao (Veteran) is a very dedicated ,experienced, sincere and responsible person. In his leadership the group doing very well and growing day by day. The great Tusker family members are also having sense of responsibility, committed to their assigned task, follow great concept of client first and client satisfaction.

Security and facility management is our core business besides that we are in HR solution and managing technical and non-technical staff also. We are interested to provide comprehensive services to solve all the problems at single platform. We specially concentrate in NCR and having Branch offices in Noida, Delhi, Gurugram, Bhiwadi, Neemrana etc. places.

Because of Team's hardwork and clear vision of management to provide good quality of services our honorable clients are very much satisfied from our work. The presence of Group is almost all over India and having our Recruitment centers, Training Institutes and Branch office to provide hustle free services to various Organization/installation.

It is a fast growing group having future plannings, clear vision and dedicatedly work on its goals and target. Being a founder member of this Group Mr. RK Rao convey his heartiest gratitude and thanks to all previous, present and future honorable Clients those have supported, encouraged, cooperate and recognized us for our services. Because of you all We have completed our successful journey of 10 years and reached at this stage. I thanks and convey my gratitudes to all my team members and their families also for their contribution towards organization's growth.

Tusker family is request your precious presence at this golden occasion.

CMD's Speech

First of all I, being an oldest member of this family warm welcomes to all of you. I wish and pray to almighty for your good health and prosperity. I especially welcome to my valuable clients and thankful for spare these important hours for this annual function. As you aware that the baby who born 10 years back now becoming smart, matured, intelligent, responsible and well known youth namely "TUSKERS".

Tusker made a sufficient space in corporate and private sector through its quality growth and expansion.

Ladies and Gentleman, from this stage, I want to appreciate the contribution of my old colleagues who have supported always to this group and helped in growth and expansion of the organization. Being a CMD, I convey my heartiest thanks and gratitude to all of you and your families for your hard work, dedications, loyalty, sense of responsibility and sincerity towards Tusker Group.

Today I welcome specially those team



members who recently joined the organization and I wish your stay with us will be very fruitful and result oriented.

As all of you know that our motto is “Client First” or “Client Satisfaction”, for this purpose we all here and associated with each other. If Client is satisfied/happy we can grow and expand up to any level or I should say sky is no limit.

Secondly, now a days new technology inducted in every field to facilitate the work and assigned task. We should also utilize completely and must be benefited from latest technique. Mr. Sandeep Rao, CEO of this group has accepted this challenge and I am happy to announce that he is doing well. I am fully confident about his capability, vision, dedication and risk taking ability and new generation leadership qualities.

As you know that new SOP's, procedures system and new designation/appointments are being created for smooth function and growth of the org. I desire that every member of this group must accept and follow in letter and spirit.

Ladies and Gentleman, As you know this is a business organization and survival of any business organization is only make profits out of it. Till date we are only sustained and stabilized but we have very secret strategies and planning's to execute impossible and difficult goals and targets to achieve and wonders to be happened in future in our organization.

Incoming years we expect and even confident that up to 2021 the total strength of Group will cross 10,000 in Nos. We are planning to introduce ourself in more business also in coming future. This is the best Group of best employees with best technology, with best infrastructure and associated with best Clients. We are the best lot in the world and confident to achieve our targets and goals on due date.

Once again I wish you all the best and good luck I pray to almighty for you and your supportive families and relatives to give physically, mentally and emotionally strength, good vision, excellent dedication, sense of responsibility, loyalty towards organization progressive and career oriented thinking.

I am thankful and grateful to all of you for joining the memorable events and encourage us to celebrate such type of events in future also.

**Kindly accept my heartiest gratitude to be a part of this valuable events.
Thanks & Good**

CEO's Guidelines for the betterment of working skills

1. Etiquette and self discipline.
2. Self motivation.
3. Initiative.
4. Managerial skill-development.
5. Sense of responsibility (Ownership).
6. You are judging by your boss.
7. Do not surrender up to last breath.
8. Accept responsibility happily and ready to face challenges.
9. Plan in advance and execute timely.
10. Client satisfaction is our motto.
11. "TUSKER" is alternate of quality
12. Team satisfaction is our priority
13. Grievances to be resolved within given time.
14. Manpower pool is created station wise.
15. No shortage of manpower is accepted in future.
16. Targets be fixed and to be achieved by business development team
17. Less conversation more outputs
18. Preparation of correctly and timely documents by HR and accounts.



19. Fast & positive response to clients either by operation team, HR, Accounts, CRM and Business development team.
20. Adopt new technology and utilize in day to day activities to save time and energy
21. Maintain good relations to coordinate inter department work and due respect to each other.
22. Everyone have its responsibility and task assigned to him/her for smooth function of organisation.
23. You cannot be in comfort zone till your assigned task is not completed.
24. Mob switch off is not accepted at any time.
25. Reply should be fast it may be on whatsapp, SMS or mail. Delay and overlook will not be tolerated.

CRM Department

Mr. SR Chauhan-CRM Head

Mr. SR Chauhan is delivering speech on the activities carried out by CRM department.





Operations Department

Mr. SP Gurung-GM Facility

Mr. SP Gurung (GM-Facility) has delivered a presentation on the operations activities carried out by the operations team . He said Operations involves planning, organizing, and supervising processes, and make necessary improvements for higher profitability.

Marketing Department



Business development team discussed about their targets and achievements. During the Speech Mr. DK Shukla told everyone that **the Marketing Department is the key to good marketing and sales.** Marketing department has a huge responsibility of making a business viable and profitable.

Accounts Department

Finance Head- Ms. Ranu



Ms. Ranu delivered speech about the accounting process and duties of the accounting department. She told us in order to maintain great relationships with vendors making sure that everyone gets paid on time is a vital role. Another critical duty of the accounting department is to account for and track receivables, including outstanding invoices and any required collection actions.

HR Department

HR Head- Ms. Namrata



Ms. Namrata delivered speech about the activities and responsibilities carried out by HR Department. She said that the HR is the Central pillar of any organization. She Also told us the five core functions of HR is staffing, development, compensation, safety and health of employee and labor relations. She said that HR department gives training and preparing new employees for their role.

HR & Compliances Department

Mr. Amit Kumar



Mr. Amit Kumar delivered speech regarding the roles and responsibilities of the HR compliances Department.